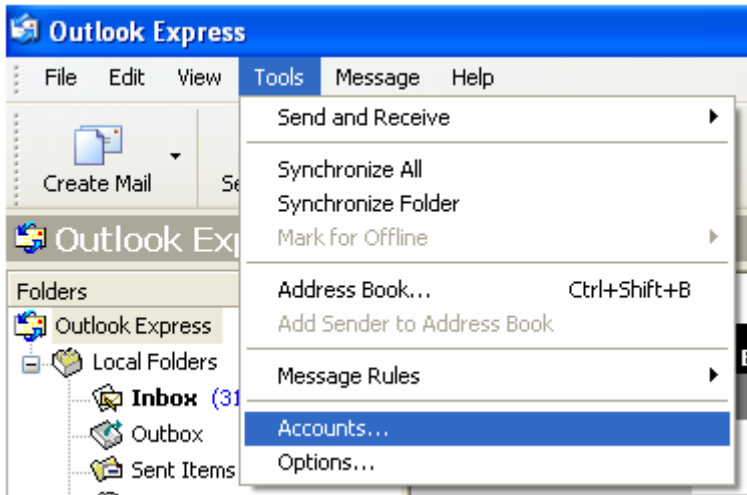


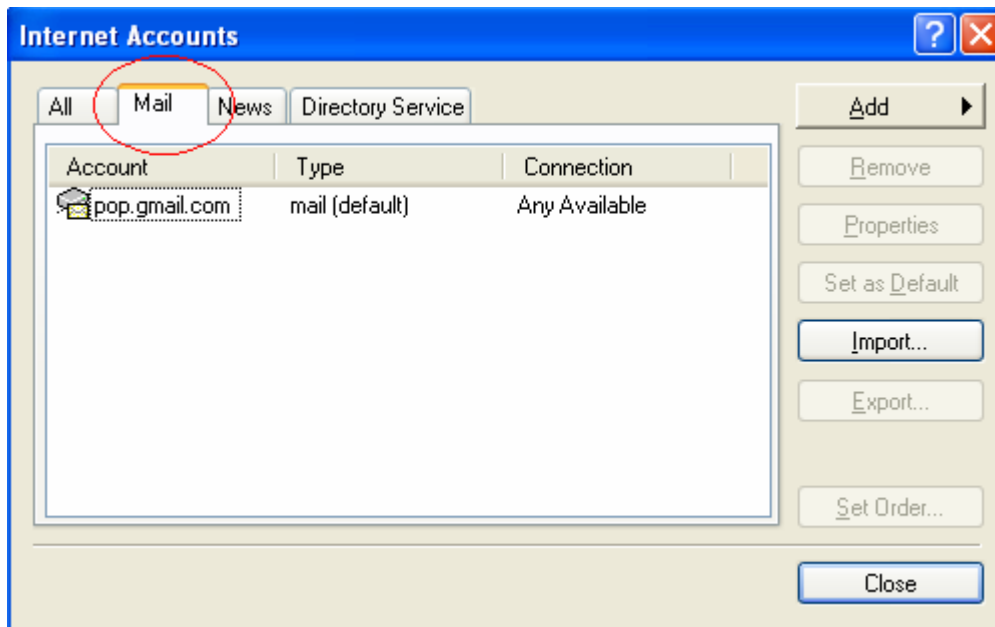


Email troubleshooting: increase timeout for Microsoft Outlook Express

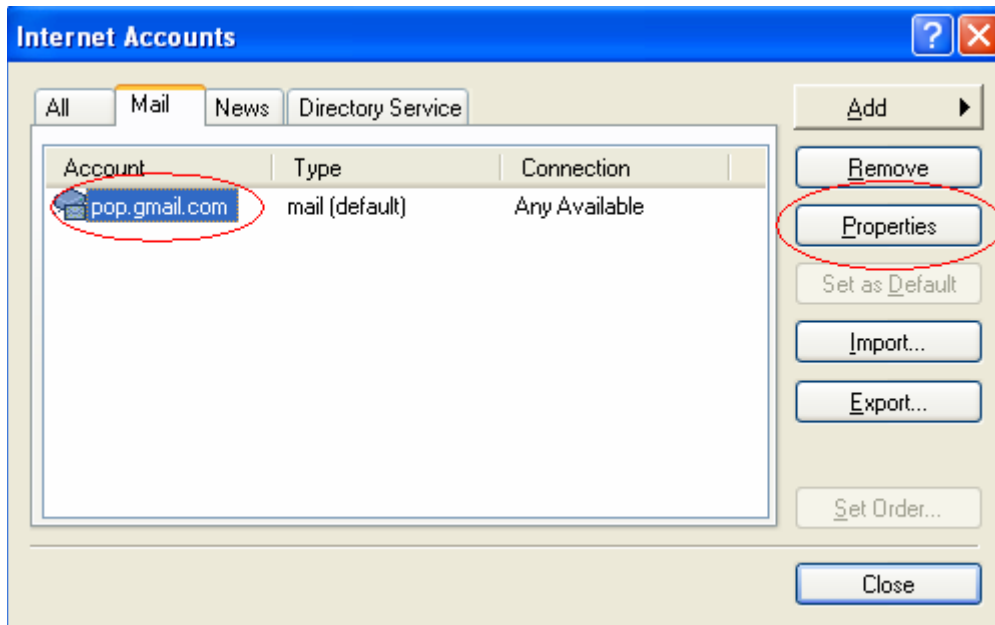
1. Open Microsoft Outlook Express, click on Tools – Accounts.



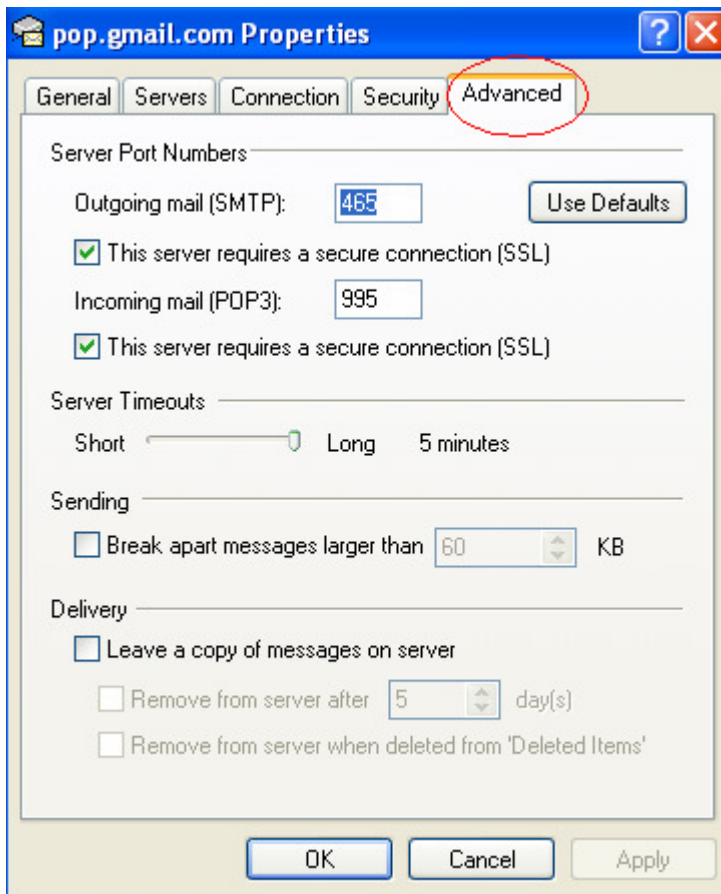
2. Click on the **Mail** tab.



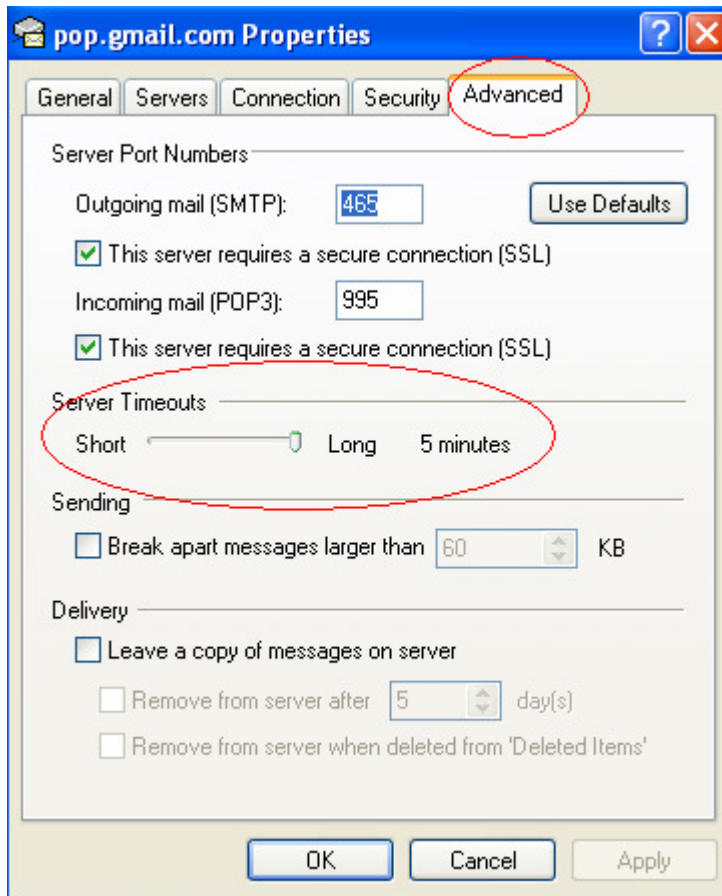
3. Left-click on your email account name once, and click on **Properties**.



4. Click on the Advanced tab.



5. Adjust **Server Timeouts** to 5 minutes



6. Click **Apply**, then **OK**.