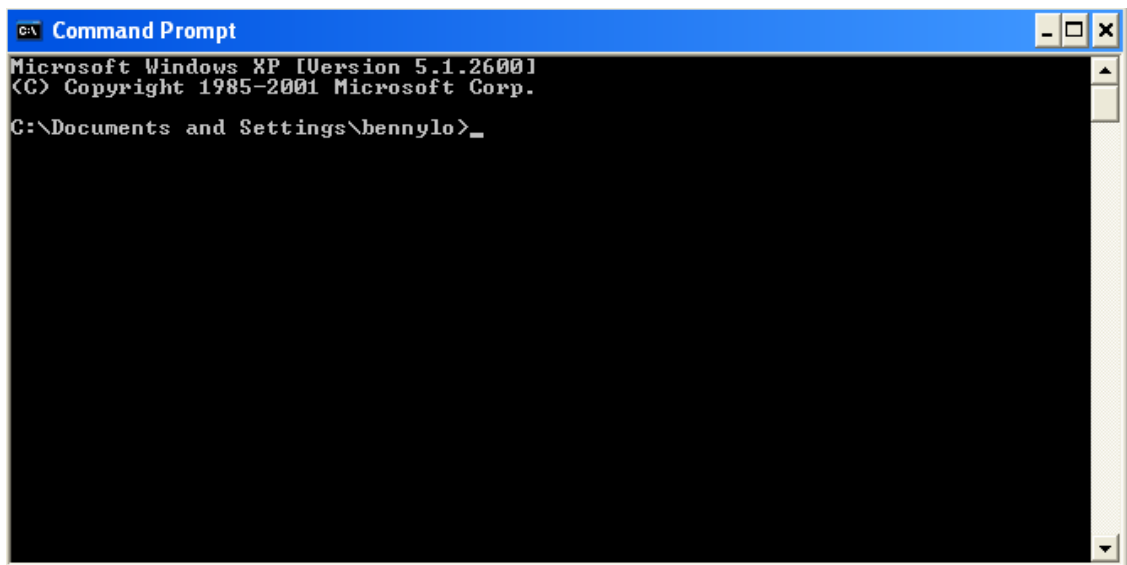


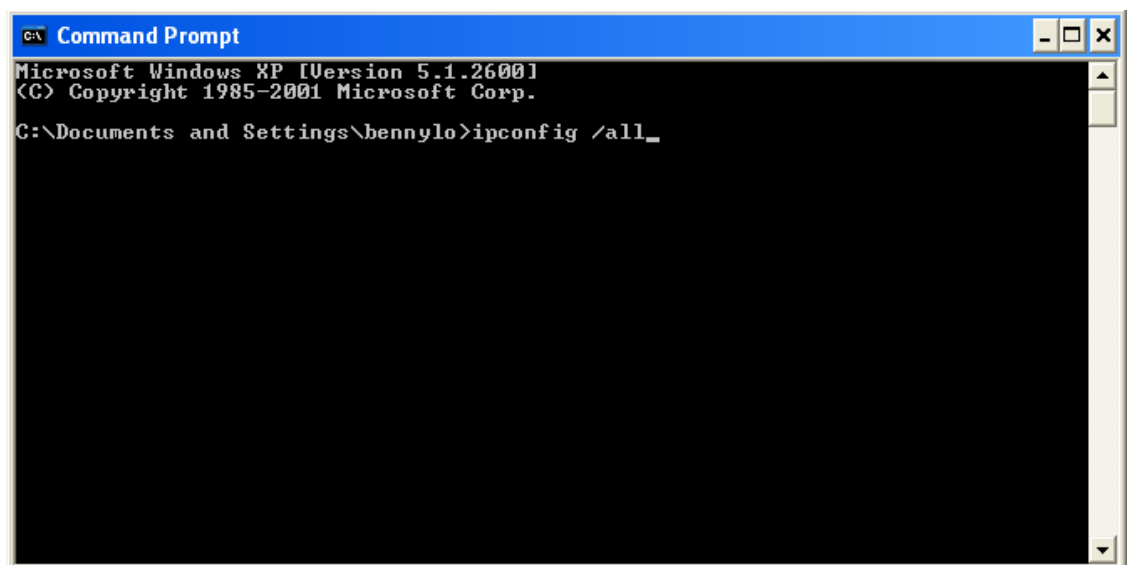


Windows networking: ipconfig guide

1. Click on **Start**, go to **Programs - Accessories**
2. Open up **Command Prompt**.
You should see a window similar to the one below.



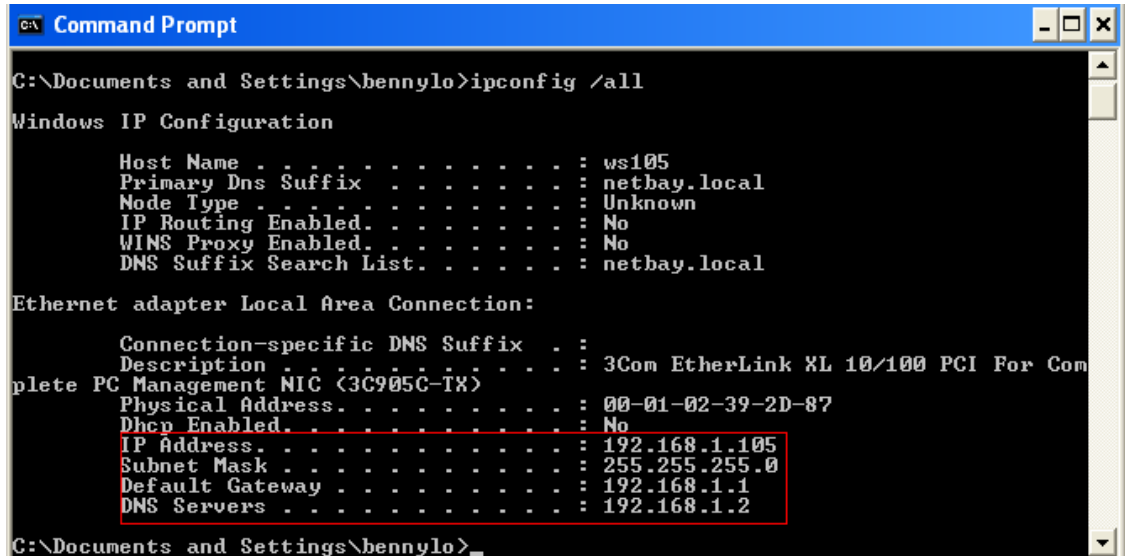
3. Type: **ipconfig /all** and hit the Enter key on your keyboard.



4. The information we need here are:

- IP address
- Default gateway
- DNS server.

Copy down the above information, continue troubleshooting or contact our technical support with the results.



```
C:\Documents and Settings\bennylo>ipconfig /all

Windows IP Configuration

    Host Name . . . . . : ws105
    Primary Dns Suffix . . . . . : netbay.local
    Node Type . . . . . : Unknown
    IP Routing Enabled. . . . . : No
    WINS Proxy Enabled. . . . . : No
    DNS Suffix Search List. . . . . : netbay.local

Ethernet adapter Local Area Connection:

    Connection-specific DNS Suffix . . : 
    Description . . . . . : 3Com EtherLink XL 10/100 PCI For Com
plete PC Management NIC (3C905C-1X)
    Physical Address. . . . . : 00-01-02-39-2D-87
    Dhcp Enabled. . . . . : No
    IP Address. . . . . : 192.168.1.105
    Subnet Mask . . . . . : 255.255.255.0
    Default Gateway . . . . . : 192.168.1.1
    DNS Servers . . . . . : 192.168.1.2

C:\Documents and Settings\bennylo>
```