



### Section A: Customer details

In cases where you need to contact Netbay Internet, or where we need to contact you, we will naturally need to confirm your identity. Please fill in your information below.

First name: \_\_\_\_\_

Last name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Street address: \_\_\_\_\_

Suburb: \_\_\_\_\_

State: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone (Home): (\_\_\_\_) \_\_\_\_\_

Phone (Work): (\_\_\_\_) \_\_\_\_\_

Fax: \_\_\_\_\_ Mobile: \_\_\_\_\_

Contact email: \_\_\_\_\_

### Section B: Plans and pricing

Please tick the plan to which you wish to subscribe

	Speed	Monthly usage	Monthly fee
<input type="checkbox"/>	5M / 384K	UNLIMITED	\$39.95

### Section C: Connection type and fees

Please tick the connection type which applies to you

	Fee	Contract Length	Auto Renewal
<input type="checkbox"/>	\$50.00	0 month	Monthly
<input type="checkbox"/>	\$30.00	6 months	Quarterly
<input type="checkbox"/>	\$0.00	12 months	Quarterly

### Section D: Hardware & other options

- Engineer onsite installation during business hours (*per hour base, minimum 1 hour*) \$120
- Engineer onsite installation outside business hours (*per hour base, minimum 1 hour*) \$220
- 5 meter Cat5e network cable \$20
- 10 meter Cat5e network cable \$30

Please return the completed application form with payment to:  
**Netbay Internet, PO Box 280, Box Hill VIC 3128**

Sales: 1300 733 215

Fax: 1300 733 216

[www.netbay.com.au](http://www.netbay.com.au)

### Section E: Account details

Your username forms part of your email address. You may use a combination of numbers and/or letters in lowercase, no shorter than four (4) characters, and no longer than thirty (30) characters. (No symbols)

Preferred username: \_\_\_\_\_

Second preference: \_\_\_\_\_

Please nominate a password for your account. Password is case sensitive, and is to be a minimum of eight (8) and maximum of twelve (12) characters in length.

Password: \_\_\_\_\_

### Section F: Payment

#### Credit Card or Direct Debit (to bank account)

Please fill up our Direct Debit Request (DDR) form (<http://www.netbay.com.au/download/ddr.pdf>) and send it in together with this application form.

#### All required paperwork should be mailed to:

Netbay Internet Pty Ltd  
PO Box 280  
Box Hill, Victoria 3128

### Section G: Cancel at end of contract

Tick the box below to automatically cancel your service at the end of your contract.

If the box is left unchecked, your service will be automatically renewed every month, until written notice of your intention to terminate is received seven (7) days before the end of your billing cycle (mail, fax or email).

**Note:** this option only applies to customers on contract.

Customers without a contract will have to submit their termination notice as above.

Please tick the box below to cancel your service automatically at the end of your contract.

Please terminate my service automatically when my contract expires.

### Section H: Agreement

By submitting this application, you agree to accept service from Netbay Internet under our Terms and Conditions (T&C). You accept full liability to pay all charges incurred in using this Internet service and authorise Netbay Internet to debit the above nominated credit card.

**\*If you need a hardcopy of the T&C, please contact us at 1300 733 215 and it will be arranged.**

**Note that it is your responsibility to check for changes to the T&C on the Netbay Internet website periodically, as the T&C will be updated on an ad-hoc basis.**

Tick this to receive periodical updates (both technical and marketing) via email.

Customer signature: \_\_\_\_\_ Date: \_\_\_\_\_