

**Section A: Customer details**

In cases where you need to contact Netbay Internet, or where we need to contact you, we will need to confirm your identity. Please fill in your information below.

First name: \_\_\_\_\_ Last name: \_\_\_\_\_ Date of birth: \_\_\_\_\_  
 Street Address: \_\_\_\_\_  
 Suburb: \_\_\_\_\_ State: \_\_\_\_\_ Postcode: \_\_\_\_\_  
 Phone (Home): ( ) \_\_\_\_\_ Phone (Work): ( ) \_\_\_\_\_  
 Fax: \_\_\_\_\_ Mobile: \_\_\_\_\_  
 Contact Email: \_\_\_\_\_

**Section B: Plans and invoicing fees**

Please tick the plan you wish to subscribe to.

**Internet connection plan type**

Plan	Cost	Monthly usage	Service term
<input type="checkbox"/> SuperSaver 56K	\$29.90	Unlimited	3 months
<input type="checkbox"/> SuperSaver 56K	\$89.90	Unlimited	12 months

**Invoicing fee**

Fee	Invoice method
<input type="checkbox"/> \$0.00	Invoicing by email – <b>free</b>
<input type="checkbox"/> \$3.30 per month	Invoicing by hardcopy mail

**Auto-renewal**

Would you like your account to be renewed automatically after the initial service term ends?  
 **YES!** – I would like the convenience very much; please renew my account automatically.  
 No – It's fine, please cancel my account after the initial service term.

**For termination of auto-renewal:** note that a cancellation notice has to be received in writing (letter, fax or e-mail) 7 days prior to the end of service if auto-renewal is chosen.

**Section C: Account details**

Your username is used to login to your dialup account. You may use any combination of numbers and/or letters, in lowercase, no shorter than four (4) characters, and no longer than thirty (30) characters. Symbols are not recommended, as they may cause issues with your login.

Preferred username: \_\_\_\_\_ Second preference: \_\_\_\_\_  
 Password is case sensitive, and is to be a minimum of eight (8) and maximum of twelve (12) characters in length.  
 Password: \_\_\_\_\_

**Section D: Referral details**

If you have been referred to Netbay Internet by an existing Netbay Internet account holder or reseller, enter the account holder's Netbay Internet email address or reseller email address here:

Referrer's Details: \_\_\_\_\_

\*Please complete form overleaf as well; incomplete entries will be deemed void and not processed.

Please return the completed Application form together with payment to:  
 Netbay Internet, PO Box 280, Box Hill Victoria 3128

Office use only:

Sales Department: 1300 733 215  
 www.netbay.com.au

Fax: 1300 733 216

**Section E: Payment**

Please tick one desired mode of payment method

**Credit Card** Visa Card Mastercard

Card Number: \_\_\_\_\_ Expiry Date: \_\_\_\_\_

Cardholder Name: \_\_\_\_\_ Cardholder Signature: \_\_\_\_\_

**Direct debit (for auto-renewal customers)**Please fill up our Direct Debit Request (DDR) form (<http://www.netbay.com.au/download/DDR.pdf>) and send it in together with this application form.\*Note that **Part B (Schedule)** of the DDR form should be left blank.**Others** Cheque Money order

Please include your username at the back of the slip and make payable to:

Netbay Internet Pty Ltd  
PO Box 280  
Box Hill, Victoria 3128 Direct deposit

Please make the necessary transfer to:

Westpac Bank  
Account's Name: Netbay Internet P/L  
BSB 033009 A/C Number 172862

Do include the first six digits of your contact number as a reference ID to facilitate easy tracking of your payment. We would appreciate it if you could call or email us after the transfer has been performed.

 EFTPOS Cash

Do make the required payment at our office:

Netbay Internet Pty Ltd  
Suite 105,  
991 Whitehorse Rd,  
Box Hill, VIC 3128.**Section H: Agreement**

By submitting this application, you agree to accept service from Netbay Internet under our Terms and Conditions (T&amp;C). You accept full liability to pay all charges incurred in using this Internet service and authorise Netbay Internet to debit the above nominated credit card.

**\*If you need a hardcopy of the T&C, please contact us at 1300 733 215 and it will be arranged.****Note that it is your responsibility to check for changes to the T&C on the Netbay Internet website periodically, as the T&C will be updated on an ad-hoc basis.** Tick this to receive periodical updates (both technical and marketing) via email.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_